

5 Benefits of *Extra-Duty* Management Software

Learn why software solutions are becoming the standard for operational excellence in law enforcement.

We know you want to create a successful program that enhances retention for your agency, generates revenue for your personnel, mitigates fatigue, and meets the needs of your community. *So we've put together a list of the 5 greatest benefits of having an effective software solution in place to manage extra-duty details and overtime.*

1. Empowers officers to earn extra income
2. Leverages your agency's capabilities, by helping maintain oversight while being cost-effective
3. Reduces financial and liability risks
4. Prioritizes the health and safety of personnel
5. Treats your personnel with the respect their role deserves

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1. Empowers officers to earn extra income

We understand how important it is for personnel to make more money through extra-duty details. When you implement an off-duty management platform, you're ensuring a fair and even distribution of jobs for personnel looking for extra income while helping reinforce union policies such as seniority, first-come-first-serve, etc. The most effective software platforms help them get paid in a fast, trackable way, through payroll or direct deposit rather than cash.

1. Having a software solution that adheres to a high standard of best practices for your agency also eliminates any sort of imbalanced environment that can come from personnel jostling for more/better off-duty jobs—based purely on relationships rather than a fair criteria.

2. Leverages your agency's capabilities, by helping maintain oversight while being cost-effective

When the nature of the work is repetitive and tedious—like the distribution of overtime, off-duty, and extra-duty jobs—using software to keep track of each process is the most reliable solution. Doing so requires the use of automation to simplify your process, which ensures less clerical work, fair job distribution, and proper enforcement of your agency's policies. Without automation, completing these tasks can take up to several hours of your off-duty coordinator's time that could otherwise be spent on more critical tasks—which is more imperative with nationwide staff shortages. API Integrations across your on-duty, overtime, off-duty, and payroll systems create a seamless platform that eliminates manual data entry and enhances accuracy and efficiencies.

2. Advanced off-duty management platforms also enable you to always know where your officers are scheduled to work, tracking which jobs have been completed and which jobs still need to be filled, which is one of the most important features of a thriving secondary employment program—as you meet your employers/vendors security needs.

And as policies and standards change, and agencies deal with unique challenges, it's critical to have a system that changes with you, providing frequent upgrades to ensure your process is continually improving.

A successful program:

- *Enhances retention for your agency*
- *Generates revenue for your personnel*
- *Mitigates fatigue*
- *Meets the needs of your community*



3. Reduces financial and liability risks

3. Running an agency efficiently—while also adhering to government policies and accreditation standards—is a tall task. Physical and emotional fatigue are real issues that agency personnel often experience when faced with a potential audit. Extra-duty software alleviates the stress associated with managing the financial and liability risks. This is made possible through robust reporting when audits are necessary, fair job distribution and enforcing policy limits that accurately track all

on-duty and off-duty hours, managing all monies that are being transacted between your personnel and the businesses you serve, documenting overrides and policy exceptions, and much more.

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With a platform to organize your data, your department will be protected against financial and legal liability and you'll have the relief of knowing you'll always have access to the information you need through customizable reports. These reports ensure that your agency knows where your personnel are working, for how many hours, how much they're being paid, punctuality, no-shows, and the many other details associated with working secondary employment.

4. Prioritizes the health and safety of personnel

You know how important it is for your people to be at their best so they can serve at their highest capacity.

With a reliable software solution in place, your department can ensure that not only will your personnel have the opportunity to apply for extra details, but also that they won't be overworked and tired. Off-duty and overtime management platforms that integrate directly with your on-duty scheduler allow agencies to enforce policy limits automatically which reduces the risk of fatigue.

The use of software provides a healthy, compounding effect that allows your staff to have an improved work-life balance and diminishes the propensity for mistakes that come from overworking. In fact, they can prioritize time needed for rest, to be with their loved ones, and doing the things they enjoy most—while still giving them the opportunity to work extra hours.

4

It may seem like an exaggeration, but we think it's true that prioritizing health and safety standards helps your personnel live more well-rounded, happier lives while also empowering them to do their law enforcement job with more vigor. We often hear about personnel having less stress, more enjoyment, more satisfaction, and more time with loved ones once they've implemented a system driven by technology that provides oversight in these areas.

5. Treats your personnel with the respect their role deserves

Personnel take great pride in their roles and rightly so. At its best, law enforcement is one of the great institutions to support a thriving community. With this in mind, the best extra-duty management platforms are customizable, designed with your personnel at the center, and take into account each individual agency's processes. This gives them a great user experience so they can do their jobs efficiently and successfully.

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This shows respect to your staff and lets them know they can trust they'll be treated fairly, giving them added motivation and confidence to serve their community.

As the law enforcement industry continues to experience change, integrating a software solution for your off-duty management system is not only reliable and successful, it provides unmatched benefits.

You'll have order, flexibility, oversight, legal security, as well as empowered personnel, enriched community, and a better reputation for your staff and agency.

For more information on the  powerdetails platform

Watch a demo: powerdetails.com/demo

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